



Tourism Impact in South Central Idaho







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BACKGROUND

The average traveler who would travel Interstate 84 in South Central Idaho might think that he or she is driving through a nondescript area consisting of farmland and high desert sagebrush. The traveler would see mountains in the distance on both sides of the freeway and might think little more about it. He or she would not know that they are driving through one of the most fascinating and diverse areas in the United States with unbounded scenic beauty and recreational opportunities. South Central Idaho has unique geology and archaeology unmatched just about anywhere. South Central Idaho, which consists of Blaine, Camas, Cassia, Gooding, Jerome, Lincoln, Minidoka, and Twin Falls Counties, is home to many state parks, national monuments, and reserves. Elmore County (which is adjacent to Gooding County and is often included in South Central Idaho) has two state parks.

The incredible diversity of South Central Idaho is extremely unique. In Blaine County, to the north, is the world famous Sun Valley ski resort that is a highly sought destination location in both winter and summer months. The Sun Valley area boasts beautiful mountain scenery and some of the best skiing conditions in the world. There are also many annual winter and summer events such as Western Days and the Trailing of the Sheep in warm months and the beautiful torchlight procession on Christmas Eve. Every year many Olympic medalists figure skate at the Sun Valley resort's outdoor ice rink. For the outdoor enthusiast there is fishing, hiking, hunting, cycling, and horseback riding.

South Central Idaho is the gateway to the Great Rift, a geological phenomenon that consists of a volcanic lava flow, over sixty miles long, which culminates in the Craters of the Moon National Monument near Carey. Other geologic attractions are the City of Rocks State Park in Cassia County with magnificent rock formations that provide world-class rock climbing challenges. For history buffs the Three Island Crossing State Park is where settlers on the Oregon Trail had to decide whether to ford the treacherous Snake River or take a dry and rocky route to Oregon. Parts of the Oregon Trail still can be seen in many parts of South Central Idaho. Farther west in Elmore County is the amazing Sahara-like Bruneau Sand Dunes State Park, which has the highest single-structured sand dune in North America. For archaeologists and paleontologists, the Hagerman Horse Fossil Bed National Monument provides some of the best horse fossil remains in North America. Throughout South Central Idaho, the Snake River provides many exciting recreational opportunities. In Burley, the annual Boat Regatta offers world-class boat racing. Near Twin Falls, Shoshone Falls rises higher than Niagara Falls, and in certain times of the year when water is plentiful, the falls are awe-inspiring in their power and majesty. Many river tours near Twin Falls take boating enthusiasts to the base of the falls and under the majestic Perrine Bridge that spans the Snake River at the City of Twin Falls. Many times during the year BASE (Buildings, Antenna, Spans, Edifice) jumpers test their nerve by jumping off the Perrine Bride into the mighty Snake River Canyon where the Snake River flows more than 400 feet below.

And so the traveler who thinks they are passing through a nondescript high desert land on the freeway need only to stop and spend some time in an area that has an enchanting bit of excitement for everyone no matter what their interests. History to hunting, archaeology to geology, young or old, South Central Idaho is a land of surprises with memories to last a lifetime.

ECONOMIC IMPACT OF TOURISM ON IDAHO

Tourism has a tremendous effect on the general Idaho economy and accounts for a significant percentage of the overall state income. It is difficult to determine the actual dollar amount tourism generates because some businesses, such as restaurants, food stores, and convenience stores, are involved with tourism, but also serve other sectors of the economy. However, in the 1999-2000 12-month period, it is estimated that as much as \$2.08 billion dollars were spent on tourism activities in Idaho. Also during that time period, travel spending by pleasure and business motor vehicle travelers directly generated 42,453 full- and part-time jobs with a payroll of \$562 million. Many of these jobs were seasonal, but some were permanent jobs. (*Source: Idaho Department of Commerce*) Each payroll dollar is multiplied in the economy as the dollars are spent by workers and businesses for various personal and business needs. A conservative money multiplier for Idaho is 2.2. Therefore, the overall economic impact from payroll dollars alone during that time period was \$1.24 billion. Region 3, which is Southwestern Idaho including Boise, had the greatest direct job creation in 1999-2000 with 12,460 jobs generated by tourism.

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The state and local tax revenue generated through tourism income is often overlooked. Sales tax provides significant income to the Idaho state government, as well as taxes on personal and corporate income receipts. Motor fuel taxes are also important to state revenue. Local Option Taxes (LOT's) charged on hotel and motel accommodations generate important income for municipalities. Estimates indicate that over \$150 million in tax revenues were generated in 1999-2000 from tourism-related activities. (*Source: Idaho Department of Commerce*) Tourism overall is a huge contributor to state revenue and tourism-related businesses, and it is vital that Idaho continue to be aggressive in marketing the state's magnificent opportunities for tourists.

CHARACTERISTICS OF IDAHO TOURISM

There are many areas of Idaho that are tourism destination areas. The areas would include such tourist attractions as West Yellowstone and Henry's Lake in Regions 5 and 6, Sun Valley in Region 4, Boise and McCall in Region 5, Lewiston-Moscow-Orofino in Region 2, and Coeur d'Alene and Sandpoint in Region 1. However, many areas of Idaho rely on motor vehicle traffic. The following are the percentage breakdowns on why people visit Idaho:

Reason	Percentage
Visiting friends/relatives	42%
Event Attendance	5%
Recreation	15%
Visit Attractions or natural areas	29%
Other	9%

(Source: Idaho Department of Commerce)

The activities that Idaho tourists undertake while in the state are as follows:

Percentage
43%
33%
29%
28%
16%
16%
16%
9%
6%
6%
2%

(Source: Idaho Department of Commerce)

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Many businesses benefit from tourism and create jobs as a direct impact. These business sectors include:

Accommodations
Eating, Drinking
Food Stores
Recreation
Retail Sales
Ground Transportation
Air Transportation

(Source: Idaho Department of Commerce)

ECONOMIC IMPACT OF SOUTH CENTRAL IDAHO TOURISM

Although South Central Idaho (Region 4) does not have a large number of destination locations, tourism has a huge impact on the local economy. During the time period of 1999-2000, Region 4 had significant direct traveler spending, and the number of travelers was estimated at 1,057,772. Sales by types of businesses were estimated as follows:

Business	Sales in Dollars
Motel/Hotel, Cabin, Camping	\$18,008,000
Restaurants and Bars	\$27,298,000
Admissions & Fees	\$13,573,000
Retail Trade	\$29,911,000
Wholesale Trade	\$ 4,404,000
TOTAL	\$92,994,000

(Source: "Economic Impact of Travel Spending in Idaho", University of Idaho, September 2002)

This is a direct impact on the economy of nearly \$100 million annually, which is a large portion of the overall economy.

The Idaho Department of Labor tracks employment numbers for occupations related to the tourism industry. In 2002, average employment in all sectors relating to tourism was 7,298 workers. The breakdown of these workers by occupation is as follows:

Occupation	Number of Workers
Performing Arts	96
Museums, Historical Sites	29
Amusement, Gambling	681
Accommodations	1,707
Food Services, Drinking	4,786
TOTAL	7,298

(Source: Idaho Department of Labor, ES-202 report)

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For purposes of this study, retail jobs were not included. Since the focus is on South Central Idaho tourism, only occupations that are directly related to tourism are used for statistical significance and conservative accuracy. The average wage for tourism jobs in South Central Idaho is \$8.50 based on the 2002 "Occupation Wage Survey" produced by the Idaho Department of Labor and local office surveys conducted by the department's regional labor economist. Using 7,298 workers, the annualized estimated direct payroll impact is \$129,028,640. Adding the direct spending figure and payroll number, the direct impact to the Region 4 economy is \$222,022,640. Using the accepted money multiplier of 2.2 for the region, the dollar impact to the economy is as follows:

Payroll Impact Direct Impact Subtotal	Dollar Amount
Direct Spending	\$ 92,994,000
Payroll Impact	\$129,028,640
Direct Impact Subtotal	\$222,022,640
Money Multiplier 2.2 total	\$448,449,808

This is a substantial annual impact upon the area. It is also an important revenue source that must be sustained to maintain stability, but also enhanced to create growth of the Region 4 economy.

CHARACTERISTICS OF SOUTH CENTRAL IDAHO TOURISM

As mentioned before, South Central Idaho offers a great deal of diversity in its attractions. Sun Valley is a destination location and receives a good many tourists by air transportation. There are special flights through Horizon Airlines from California to the Hailey airport. Sun Valley also receives a great deal of motor vehicle traffic from the Interstate 84 exit in Twin Falls north on U.S. Highway 93 (a.k.a. Scenic Highway 75). Many Boise visitors exit the freeway in Mountain Home and travel through Fairfield to travel to Sun Valley. The Hagerman Valley receives significant motor vehicle traffic from either Twin Falls or from the Bliss exit on the freeway from the Malad Gorge State Park. The Mini-Cassia area offers the best access from Interstate 84 since the major city, Burley, is located by the appropriate exits.

Some demographics related to reasons for travel in South Central Idaho, provided in year-round averages, follows:

Reasons for Travel	Percentages	AVG Group Size
Business	7.0%	1
Pleasure	43.7%	2
Business & Pleasure	50.7%	2
Daily Affairs	49.3%	1

(Source: University of Idaho Travel Study)

Of those business and pleasure travelers who were passing through the region on Interstate 84, over 50 percent stopped at Twin Falls, and an average of 10 percent stopped in Burley. Most tourists in the lower six counties of Region 4 travel in the late spring or summer months. Of course, Sun Valley is busiest in the snow season of November-March. There are many activities in Blaine County during the summer that have smoothed out travel patterns there. The Hagerman area has strong tourism in spring and summer because much of its tourism is tied to boating and Snake River activities. The Mini-Cassia area hosts a boat regatta every June attracting many racers from all over the world. The City of Rocks draws rock-climbing enthusiasts, mostly in the warmer months. Some of the cities, primarily Twin Falls, will be celebrating their centennials in the next couple of years and these celebrations could bring several tourists to the area.

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CHARACTERISTICS OF TOURISM-RELATED WORKFORCE

There are many different occupations and wage ranges within the businesses that relate to tourism. Typically, these jobs are in the *Services* sector and are some of the fastest growing in the region. Service sector jobs typically have the lowest wages among occupations, averaging \$6.00-\$7.00 per hour for typical service occupations. When management and other administrative jobs are factored in, the average tourism wage is \$8.50 per hour or \$1.39 per hour less than the region average of \$9.89 per hour for all occupations. The Blaine County area has a serious shortage in service sector workers due to extremely high cost of living and lack of affordable housing. The shortage of domestic applicants is so acute that several hundred foreign workers in the hospitality industry had to be hired under the H-2B program. Many tourism-related business people are self-employed. This is particularly true among some river rafters and outdoor guides. The following is a list of typical work sectors and a sample of individual occupations in each area:

Arts & Entertainment

Paid performers Theater managers Lighting specialists Custodial

Museums, Historical Sites

Cashiers Tour guides Historians Custodial

Amusement, Gambling

Movie cashiers
Snack box workers
Projectionists
Management
Ticket takers
Custodial

Accommodations

Hotel/motel clerks
Concierge
Housekeeping
Accounting/bookkeeping
Human resources
Marketers
Caterers
Catering assistants
Custodial
Management

Eating and Drinking

Waiters/Waitresses Host/Hostesses Cashiers Bussers

Short order cooks

Cooks Chefs Sous chefs Pastry chefs Bartenders

Miscellaneous

Rafters Boat operators Tour assistants Outdoor guides Re-enactors, etc.

(Source: Idaho Department of Labor)

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SUMMARY

Tourism is obviously an essential sector of both the Idaho economy in general and South Central Idaho in particular. The more than 7,000 jobs created by this sector represents close to 10 percent of the *Civilian Labor Force* in Region 4. If *Retail Sales* numbers were also factored in, well over 10 percent of the workforce would be shown to represent tourism. In Region 4, the influence of tourism impacts the economy with nearly one-half billion dollars generated annually. Tax revenues can be estimated at tens of millions of dollars for both state government and local governments and municipalities.

It will continue to be very important to aggressively market Region 4 in order to sustain the present economical benefits as well as foster growth. Many opportunities exist that can be inferred by the data presented. For example, group sizes for business and pleasure trips were reported as one and two persons, respectively. This shows there is opportunity to attract larger groups and families to the area. Business conventions are an area that can be improved upon, but would require cooperation locally among hotels and motels. Perhaps improved signage on Interstate 84 could inform travelers of the many attractions of the area. Employees of local tourism-related business could be educated about the attractions in their region so they could refer customers to other tourism-related attractions and businesses. For example, museum workers could refer customers to a local state park or national monuments. Eating or drinking establishment could educate employees about local attractions. It is also important that employees maintain a positive attitude about their area, and that can be accomplished through training. Areas of the region that are experiencing hard economic times, such as the Mini-Cassia area, could realize significant benefits from growth in tourism. This would both generate dollars for the economy and new jobs. Local leaders must be informed and shown the tremendous dollar impact tourism has, and this might encourage them to make growth in tourism a community priority rather than an afterthought. Strong team building with businesses and travel agents could produce multi-faceted Region 4 tour packages. Recent surveys have shown that Idahoans rank first in the United States in taking advantage of outdoor recreation. The potential for growth in Region 4 is strong. Local residents could be persuaded to rediscover their own home territory. With a heightened worry about terrorism, Americans are considering vacations closer to home and travel that involves their own automobiles rather than flying. Region 4 is a motorist's treasure trove that is largely undiscovered. With local cooperation and teamwork, Region 4 could benefit economically from its own potential beyond anyone's wildest dreams.

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APPENDIX

Regional Wage/En	ployment Table	
By Business Sector,	2001-2002	11

Idaho Department of Commerce Web Pages of South Central Idaho Attractions

http://www.visitid.org/Regions/region_4.html http://www.visitid.org/Regions/r4_about.html

South Central Idaho Profiles, by County

http://www.labor.state.id.us/lmi/pubs/BlaineProfile.pdf http://www.labor.state.id.us/lmi/pubs/CamasProfile.pdf http://www.labor.state.id.us/lmi/pubs/CassiaProfile.pdf http://www.labor.state.id.us/lmi/pubs/GoodingProfile.pdf http://www.labor.state.id.us/lmi/pubs/JeromeProfile.pdf http://www.labor.state.id.us/lmi/pubs/LincolnProfile.pdf http://www.labor.state.id.us/lmi/pubs/MinidokaProfile.pdf

Idaho Parks and Recreation Web Pages of South Central Idaho Attractions

http://www.idahoparks.org/parks/Box_canyon.html http://www.idahoparks.org/parks/bruneaudunes.html http://www.idahoparks.org/parks/city-rocks.html http://www.idahoparks.org/parks/walcott.html http://www.idahoparks.org/parks/niagarasprings.html http://www.idahoparks.org/parks/threeisland.html Appendix Table 1: Average Employment, Average Tax Rate, Average Wage, Employer Count, Employers, Employment Growth—South Central Idaho, 2001-2002 Average Employment Average Tax Rate Average Wage Employer Count **Employers Employment Growth** Region/County **Business Sector** 2001 2002 2001 2002 2001 2002 2001 2002 2001 2002 2001 2002 South Central 71 - Arts, Entertainment, and Recrea-805 867 1.3 1.3 25,682 21,435 1,323 1,002 110 111 5 8 South Central 711 Performing Arts, Spectator 96 110 1.1 1.1 128.356 104.693 345 264 29 29 1 15 Sports, and Related Industries South Central 712 Museums, Historical Sites, and 0.5 0.3 93 8 9 39 29 26 18,461 12,398 81 -8 Similar Institutions South Central 713 Amusement, Gambling, and Rec-681 731 1.5 1.5 11.586 9.284 885 657 74 73 4 7 reation Industries South Central 72 - Accommodation and Food Ser-8,526 6,493 6,587 1.1 1.1 11,258 4,812 3,612 401 401 1 South Central 721 Accommodation 1.707 1.637 1.0 0.9 15.823 12.200 657 459 55 51 -2 -4 South Central 722 Food Services and Drinking 4.786 4.949 1.1 1.1 9.630 7,311 4.155 3.153 346 350 1 3 Places **Blaine County** 71 - Arts, Entertainment, and Recrea-243 305 1.1 1.3 61,636 47,141 495 375 41 42 1 25 **Blaine County** 711 Performing Arts, Spectator 52 52 1.1 1.1 225,018 214.407 177 135 15 15 5 -1 Sports, and Related Industries 2 **Blaine County** 712 Museums, Historical Sites, and 3 0.9 0.7 7,541 8,039 42 27 4 3 -13 -11 Similar Institutions **Blaine County** 713 Amusement, Gambling, and Rec-251 17,518 276 24 189 1.2 1.4 13,105 213 23 33 reation Industries **Blaine County** 72 - Accommodation and Food Ser-2.431 2.474 1.3 1.3 15,282 11,586 1.221 951 102 106 1 2 vices **Blaine County** 13,930 -2 721 Accommodation 1,155 1,155 1.1 1.1 18,579 213 162 18 18 **Blaine County** 722 Food Services and Drinking 1,277 9,533 84 88 4 3 1,319 1.4 1.4 12,300 1,008 789 Places 3 2 **Camas County** 71 - Arts. Entertainment, and Recrea-12 18 2.3 7.431 5.792 15 18 1 1 45 tion **Camas County** 0 711 Performing Arts, Spectator 0 Sports, and Related Industries Camas County 712 Museums, Historical Sites, and 0 0 Similar Institutions **Camas County** 713 Amusement, Gambling, and Rec-12 18 3 2.3 7,431 5,792 15 18 1 2 45 reation Industries **Camas County** 72 - Accommodation and Food Ser-63 62 1.1 1.1 6,705 5,015 63 48 5 5 -7 vices 3 **Camas County** 721 Accommodation 16 14 0.6 1 9.284 7.277 12 9 1 1 -8 **Camas County** 722 Food Services and Drinking 47 48 1.2 1.2 5.848 4,338 51 39 4 4 -9 2 Places 7 9 -5 Cassia County 71 - Arts, Entertainment, and Recrea-135 109 8.0 0.6 6,834 6,019 84 81 -19

7

5

1

1

11,393

9.706

12

9

1

1

25

-22

Cassia County

711 Performing Arts, Spectator

Sports, and Related Industries

Appendix Table 1: Average Employment, Average Tax Rate, Average Wage, Employer Count, Employers, Employment Growth—South Central Idaho, 2001-2002 (cont).

		Average Employment		erage Employment Average Tax Rate Average Wage		Employe	er Count	Employers		Employment Growth			
Region/County	Business Sector	2001	2002	2001	2002	2001	2002	2001	2002	2001	2002	2001	2002
Cassia County	712 Museums, Historical Sites, and Similar Institutions	2	3	0	0	7,879	4,443	12	27	1	3		82
Cassia County	713 Amusement, Gambling, and Recreation Industries	127	100	1	0.98	6,582	5,883	60	45	5	5	-6	-21
Cassia County	72 - Accommodation and Food Services	451	486	0.9	0.9	8,225	6,523	447	330	37	37		8
Cassia County	721 Accommodation	17	14	1.2	1.2	8,482	6,607	45	27	4	3	-4	-17
Cassia County	722 Food Services and Drinking Places	434	472	0.9	0.9	8,215	6,520	402	303	34	34		9
Gooding County	71 - Arts, Entertainment, and Recreation	75	72	1.2	1.1	12,679	9,183	111	81	9	9	77	-4
Gooding County	711 Performing Arts, Spectator Sports, and Related Industries			1.5	1.5			12	9	1	1	0	0
Gooding County	712 Museums, Historical Sites, and Similar Institutions	19	15	0	0	24,283	17,617	15	9	1	1	82	-22
Gooding County	713 Amusement, Gambling, and Recreation Industries	56	57	1.4	1.2	8,760	7,009	84	63	7	7	76	2
Gooding County	72 - Accommodation and Food Services	269	262	1.2	1.1	7,266	5,315	297	222	25	25	-3	-3
Gooding County	721 Accommodation	54	21	0.7	0.7	6,163	3,745	51	36	4	4	125	-61
Gooding County	722 Food Services and Drinking Places	215	240	1.2	1.2	7,544	5,454	246	186	21	21	-15	12
Jerome County	71 - Arts, Entertainment, and Recreation	66	76	1.6	1.6	16,226	11,255	96	66	8	7	1	16
Jerome County	711 Performing Arts, Spectator Sports, and Related Industries	1		1.5	1.5	16,342	6,273	12	9	1	1	0	-67
Jerome County	712 Museums, Historical Sites, and Similar Institutions											0	0
Jerome County	713 Amusement, Gambling, and Recreation Industries	65	76	1.6	1.6	16,224	11,276	84	57	7	6	-1	17
Jerome County	72 - Accommodation and Food Services	296	316	1.0	1.1	7,906	6,121	354	276	30	31	2	7
Jerome County	721 Accommodation	39	42	1.3	1.3	10,393	8,431	36	27	3	3	-15	8
Jerome County	722 Food Services and Drinking Places	257	273	1.0	1.1	7,527	5,763	318	249	27	28	5	6
Lincoln County	71 - Arts, Entertainment, and Recreation	8	8	1.0	1.0	22,612	15,046	36	27	3	3	65	4
Lincoln County	711 Performing Arts, Spectator Sports, and Related Industries	4	4	1.4	1.4	33,370	22,910	24	18	2	2	200	-6
Lincoln County	712 Museums, Historical Sites, and Similar Institutions	3	4	0.2	0.2	8,897	6,958	12	9	1	1	5	17
Lincoln County	713 Amusement, Gambling, and Recreation Industries											0	0

Appendix Table 1: Average Employment, Average Tax Rate, Average Wage, Employer Count, Employers, Employment Growth—South Central Idaho, 2001-2002 (cont.)

(001111)		Average Er	nployment	nent Average Tax Rate		Average Wage		Employer Count		Employers		Employment Growth	
Region/County	Business Sector	2001	2002	2001	2002	2001	2002	2001	2002	2001	2002	2001	2002
Lincoln County	72 - Accommodation and Food Services	55	56	1.1	1.0	8,795	5,551	99	63	8	7	-1	3
Lincoln County	721 Accommodation											0	0
Lincoln County	722 Food Services and Drinking Places	55	56	1.1	1.0	8,795	5,551	99	63	8	7	-1	3
Minidoka County	71 - Arts, Entertainment, and Recreation	24	23	1.7	1.8	8,125	6,893	45	36	4	4	8	-7
Minidoka County	711 Performing Arts, Spectator Sports, and Related Industries	1	1	1.5	1.5	21,750	21,750	9	9	1	1	-82	
Minidoka County	712 Museums, Historical Sites, and Similar Institutions	2	2	0.4	0.4	4,051	2,997	12	9	1	1	-8	
Minidoka County	713 Amusement, Gambling, and Recreation Industries	21	20	2.45	2.65	7,775	6,532	24	18	2	2	46	-9
Minidoka County	72 - Accommodation and Food Services	457	467	0.9	0.9	9,106	6,987	375	276	31	31	-2	2
Minidoka County	721 Accommodation	140	149	0.6	0.6	11,466	8,658	36	27	3	3		6
Minidoka County	722 Food Services and Drinking Places	317	318	0.9	0.8	8,063	6,207	339	249	28	28	-3	
Twin Falls County	71 - Arts, Entertainment, and Recreation	242	257	1.4	1.5	9,454	6,515	441	318	37	35	1	6
Twin Falls County	711 Performing Arts, Spectator Sports, and Related Industries	31	48	0.9	0.9	10,927	5,273	99	75	8	8	-6	53
Twin Falls County	712 Museums, Historical Sites, and Similar Institutions											0	0
Twin Falls County	713 Amusement, Gambling, and Recreation Industries	211	209	1.58421 0526	1.71481 4815	9,237	6,797	342	243	29	27	2	-1
Twin Falls County	72 - Accommodation and Food Services	2,471	2,464	1.02622 6994	1.04294 6058	9,256	6,946	1,956	1,446	163	161	1	
Twin Falls County	721 Accommodation	286	242	1.03863 6364	0.90526 3158	10,195	8,129	264	171	22	19	-10	-16
Twin Falls County	722 Food Services and Drinking Places	2,185	2,222	1.02429 078	1.06141 1765	9,133	6,817	1,692	1,275	141	142	2	2